



DZ-Lite™ c270

A Fully-Automated, Reliable, Bench-Top Solution



INNOVATIVE ASSAY MENU

RELIABLE & COMPACT INSTRUMENT

SUPPORTS 1, 2, 3 & 4-REAGENT ASSAYS

Innovations In Clinical Diagnostics

ABOUT DIAZYME

Diazyme Laboratories, Inc. is located in Poway, California. Diazyme uses its proprietary enzyme and immunoassay technologies to develop diagnostic reagents which can be used on most automated chemistry analyzers in user-friendly formats. Diazyme is a cGMP and ISO 13485 certified medical device manufacturer. Diazyme's products include test kits for diagnosis of cardiovascular disease, liver disease, cancer markers, renal disease, diabetes and electrolytes.

MISSION STATEMENT

Our mission is to improve the quality of healthcare by providing innovative products in clinical diagnostics.

CONTACT INFORMATION

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DZ-Lite™ c270 SPECIFICATIONS

MAIN UNIT ARRANGEMENT




REACTION	DESCRIPTION
Throughput	Up to 270 tests/hr.*
Optical Measurement	Fixed 13 wavelengths (340 - 800 nm)
Optical Range	OD 0 - 3.125
Optical Source	Tungsten halogen lamp
Cuvette Washing	Auto washing with heated water and 2 kinds of washing solutions
Pure Water Consumption	Max: 3.8 L/hour
Reaction Waste Collection	Reaction waste stored in a dedicated tank
INTERFACE	
LIS Connectivity	Bi-directional
Operation	Personal Computer
OS	Windows 10
Reaction Display	Optical absorbance graphic display
Quality Control Views	Current, Daily and Cumulative QC. Westgard algorithms
Output	Ethernet connection
COMPONENT	
Dimension and Weight	W800 x D670 x H555 (mm), Weight: Approx. 95 Kg
Power Supply	AC 100/115/220/230V, 50/60Hz, Voltage fluctuation less than 10%
Power Consumption	600VA
Waste Liquid	Separate drainage (low and high density waste)
Reagent Tray	36 reagents on-board
Sample Tray	30 samples on-board

*Assay Dependent

DZ-LITE c270 REAGENT LIST

CANCER MARKERS					
Catalog No.	Assay	Method	Format	Test/Kit	Regulatory Status
DZ169A-DZL	Human Kappa Free Light Chain Assay	(Dual Vial Liquid Stable) (Immunoturbidimetric)	R1: 2 x 26.2 mL R2: 2 x 9.0 mL Cal: 5 x 1.5 mL (Calibrator included & Control sold separately)	180	CE 510(k) Cleared Health Canada Registered
DZ170A-DZL	Human Lambda Free Light Chain Assay	(Dual Vial Liquid Stable) (Immunoturbidimetric)	R1: 2 x 17.4 mL R2: 2 x 7.0 mL Cal: 5 x 1.5 mL (Calibrators & Controls included & sold separately)	180	CE 510(k) Cleared Health Canada Registered
CARDIOVASCULAR MARKERS					
DZ128A-DZL	LDL-Cholesterol Assay	(Dual Vial Liquid Stable) (PVS\PEGME Coupled)	R1: 2 x 26.2 mL R2: 2 x 9.0 mL (Calibrator & Control sold separately)	180	CE 510(k) Cleared
DZ129A-DZL	HDL-Cholesterol Assay	(Dual Vial Liquid Stable) (PVS\PEGME Coupled)	R1: 2 x 26.2 mL R2: 2 x 9.0 mL (Calibrator & Control sold separately)	180	CE 510(k) Cleared
DZ131B-DZL	Lipoprotein (a) Assay	(Dual Vial Liquid Stable) (Immunoturbidimetric)	R1: 2 x 21.8 mL R2: 2 x 8.4 mL Cal: 5 x 1 mL (Calibrator included & Control sold separately)	200	CE 510(k) Cleared Health Canada Registered
DZ141A-DZL	Apolipoprotein A-1 Assay	(Dual Vial Liquid Stable) (Immunoturbidimetric)	R1: 2 x 26.2 mL R2: 2 x 9.0 mL (Calibrator & Control sold separately)	180	CE 510(k) Cleared
DZ142A-DZL	Apolipoprotein B Assay	(Dual Vial Liquid Stable) (Immunoturbidimetric)	R1: 2 x 26.2 mL R2: 2 x 9.0 mL (Calibrator & Control sold separately)	180	CE 510(k) Cleared
DZ145A-DZL	Cardiac Troponin I Assay	(Dual Vial Liquid Stable) (Immunoturbidimetric)	R1: 2 x 13.2 mL R2: 2 x 4.6 mL (Calibrator & Control sold separately)	200	CE**

CARDIOVASCULAR MARKERS (continued)

Catalog No.	Assay	Method	Format	Test/Kit	Regulatory Status
DZ560A-DZL	Small Dense Low-Density Lipoprotein-Cholesterol (sdLDL) Assay	(Dual Vial Liquid Stable) (Enzymatic)	R1: 2 x 21.8 mL R2: 2 x 8.4 mL (Calibrator & Control sold separately)	200	USA: For Research Use Only*
DZ561A-DZL	High-density Lipoprotein III (HDL3) Assay	(Dual Vial Liquid Stable) (Enzymatic)	R1: 2 x 19.0 mL R2: 2 x 7.4 mL (Calibrator & Control sold separately)	200	USA: For Research Use Only*
DZ568B-DZL	Homocysteine 2 Reagent Assay	(Dual Vial Liquid Stable) (Enzyme Cycling)	R1: 2 x 26.3 mL R2: 2 x 8.1 mL Cal: 5 x 3 mL (Calibrator included & Control sold separately)	180	CE 510(k) Cleared Health Canada Registered
DZ785A-DZL	Heart-Type Fatty Acid-Binding Protein (H-FABP) Assay	(Dual Vial Liquid Stable) (Immunoturbidimetric)	R1: 2 x 21.0 mL R2: 2 x 6.2 mL Cal: 5 x 1 mL (Calibrator included & Control sold separately)	200	CE**
10-0148-DZL	PLAC® Test for Lp-PLA₂ Activity 	(Dual Vial Liquid Stable) (Enzymatic)	R1: 2 x 13.1mL R2: 2 x 4.8 mL Cal: 5 x 2 mL Con Low: 1 x 2 mL Con high: 1 x 2 mL (Calibrators & Controls included & sold separately)	200	CE 510(k) Cleared

COAGULATION MARKERS

DZ179A-DZL	D-Dimer Assay	(Dual Vial Liquid Stable) (Immunoturbidimetric)	R1: 2 x 21.8 mL R2: 2 x 8.4 mL (Calibrator & Control sold separately)	200	CE 510(k) Cleared
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DIABETIC MARKERS					
Catalog No.	Assay	Method	Format	Test/Kit	Regulatory Status
DZ112B-DZL	Glycated Serum Protein Assay	(Dual Vial Liquid Stable) (Enzymatic)	R1: 2 x 19 mL R2: 2 x 6.2 mL (Calibrator & Control sold separately)	160	CE 510(k) Cleared Health Canada Registered
DZ152A-DZL	1,5-Anhydroglucitol (1,5-AG) Assay	(Dual Vial Liquid Stable) (Enzymatic)	R1: 2 x 18.3 mL R2: 2 x 6.4 mL Cal: 1 x 1 mL (Calibrator included & Controls sold separately)	200	510(k) Cleared
DZ168A-DZL	Direct Enzymatic HbA1c Assay	(Liquid Stable) (Single Channel)	R1A: 1 x 11.4 mL R1B: 1 x 4.9 mL R2: 1 x 8 mL LB: 1 x 26 mL (Calibrator & Control sold separately)	85	CE 510(k) Cleared Health Canada Registered
DZ168C-DZL	Direct HbA1c Assay (Enzymatic, On-Board Lysis)	(Dual Vial Liquid Stable) (Enzymatic)	R1: 1 x 14.5 mL R2: 1 x 7.6 mL LB: 1 x 21 mL H2O: 1 x 12 mL (Calibrator & Control sold separately)	95	CE 510(k) Cleared Health Canada Registered
DZ188A-DZL	Adiponectin Assay	(Dual Vial Liquid Stable) (Immunoturbidimetric)	R1: 2 x 21 mL R2: 2 x 6.2 mL (Calibrator & Control sold separately)	200	USA: For Research Use Only*
OTHER					
DZ153A-DZL	<i>Coming Soon</i> Beta-Hydroxybutyrate Assay	(Dual Vial Liquid Stable) (Enzymatic Colorimetric)	TBD	TBD	CE 510(k) Exempt♦
ELECTROLYTE MARKERS					
DZ113C-DZL	Enzymatic Potassium Assay	(Dual Vial Liquid Stable) (Enzymatic)	R1: 2 x 24 mL R2: 2 x 7.4 mL Cal: 2 x 3 mL (Calibrator included & Control sold separately)	200	CE 510(k) Cleared
DZ114B-DZL	Enzymatic Sodium Assay	(Dual Vial Liquid Stable) (Enzymatic)	R1: 2 x 24.7 mL R2: 2 x 12.6 mL Cal: 2 x 3 mL (Calibrator included & Control sold separately)	200	CE 510(k) Cleared

ELECTROLYTE MARKERS *(continued)*

Catalog No.	Assay	Method	Format	Test/Kit	Regulatory Status
DZ116B-DZL	Enzymatic Lithium Assay	(Dual Vial Liquid Stable) (Enzymatic)	R1: 2 x 18 mL R2: 2 x 9.6 mL (Calibrator included & Control sold separately)	200	510(k) Cleared Health Canada Registered
DZ122A-DZL	Carbon Dioxide Enzymatic Assay	(Single Vial Liquid Stable) (Enzyme Cycling 405 nm)	R1: 2 x 32.5 mL Cal: 1 x 2 mL (Calibrator included & Control sold separately)	200	CE 510(k) Cleared

INFLAMMATORY MARKERS

DZ135A-DZL	hsCRP Assay	(Dual Vial Liquid Stable) (Immunoturbidimetric)	R1: 2 x 26.3 mL R2: 2 x 6.7 mL Cal: 4 x 1 mL (Calibrator included & Control sold separately)	170	CE 510(k) Cleared
DZ178C-DZL	Myeloperoxidase (MPO) Immunoassay	(Dual Vial Liquid Stable) (Immunoturbidimetric)	R1: 2 x 21.8 mL R2: 2 x 8.4 mL Cal: 5 x 1 mL (Calibrator included & Control sold separately)	200	CE**
DZ178D-DZL	Myeloperoxidase (MPO) Immunoassay	(Dual Vial Liquid Stable) (Immunoturbidimetric)	R1: 2 x 21.8 mL R2: 2 x 8.4 mL Cal: 5 x 1 mL (Calibrator included & Control sold separately)	200	USA: For Research Use Only*

IRRITABLE BOWEL DISEASE MARKERS

DZ134A-DZL	<i>Coming Soon</i> Pancreatic Elastase Assay	(Immunoturbidimetric)	TBD	TBD	510(k) Exempt
DZ137A-DZL	<i>Coming Soon</i> Lactoferrin Assay	(Immunoturbidimetric)	TBD	TBD	510(k) Exempt
DZ202A-DZL	Calprotectin Assay	(Immunoturbidimetric)	TBD	TBD	CE

LIVER MARKERS					
Catalog No.	Assay	Method	Format	Test/Kit	Regulatory Status
DZ042A-DZL	Total Bile Acids Assay	(Dual Vial Liquid Stable) (Enzyme Cyclic)	R1: 2 x 26.2 mL R2: 2 x 10.1 mL Cal: 1 x 2 mL (Calibrator included & Control sold separately)	200	CE 510(k) Cleared Health Canada Registered
DZ117A-DZL	Adenosine Deaminase Assay	(Dual Vial Liquid Stable) (Enzymatic)	R1: 2 x 22.5 R2: 2 x 11.8 mL (Calibrator & Control sold separately)	200	CE**
DZ117C-DZL	Adenosine Deaminase Assay	(Dual Vial Liquid Stable) (Enzymatic)	R1: 2 x 22.5 R2: 2 x 11.8 mL (Calibrator & Control sold separately)	200	USA: For Research Use Only*
DZ123A-DZL	5'-Nucleotidase Assay	(Dual Vial Liquid Stable) (Enzymatic)	R1: 2 x 12.3 mL R2: 2 x 7.4mL (Calibrator & Control sold separately)	200	CE 510(k) Exempt ♦ Health Canada Registered
RENAL & PANCREATIC MARKERS					
DZ062A-DZL	N-Acetyl-B-D- Glucosaminidase (NAG) Assay	(Three Vial Liquid Stable) (Colorimetric)	R1A: 2 x 15.2mL R1B: 4 x 1.9mL R2: 2 x 7.4 mL (Calibrator & Control sold separately)	200	CE**
DZ062B-DZL	N-Acetyl-B-D-Glucosaminidase (NAG) Assay	(Three Vial Liquid Stable) (Colorimetric)	R1A: 2 x 15.2mL R1B: 4 x 1.9mL R2: 2 x 7.4 mL (Calibrator & Control sold separately)	200	USA: For Research Use Only*
DZ072B-DZL	Creatinine Liquid Reagent Assay	(Dual Vial Liquid Stable) (Enzymatic)	R1: 2 x 26.2 R2: 2 x 10.1 Cal: 1 x 1 mL (Calibrator included & Control sold separately)	170	CE 510(k) Cleared

RENAL & PANCREATIC MARKERS (continued)					
Catalog No.	Assay	Method	Format	Test/Kit	Regulatory Status
DZ132A-DZL	Lipase Assay	(Dual Vial Liquid Stable) (Methyl-Resorucin)	R1: 2 x 26.3 mL R2: 2 x 6.7 mL (Calibrator & Control sold separately)	170	CE 510(k) Exempt ♦
DZ133C-DZL	Cystatin C Assay	(Dual Vial Liquid Stable) (Immunoturbidimetric)	R1: 2 x 26.3 mL R2: 2 x 6.7 mL Cal: 5 x 1 mL (Calibrator included & Control sold separately)	170	CE 510(k) Cleared
SEPSIS MARKERS					
DZ558A-DZL	Procalcitonin (PCT) Assay	(Dual Vial Liquid Stable) (Immunoturbidimetric)	R1: 2 x 20.2 mL R2: 2 x 8.1 mL (Calibrator & Control sold separately)	200	CE 510(k) Cleared Health Canada Registered
DZ626A-DZL	<i>Coming Soon</i> Serum Amyloid A (SAA) Assay	(Dual Vial Liquid Stable) (Immunoturbidimetric)	R1: 2 x 19.0 mL R2: 2 x 7.4 mL Cal: 5 x 1 mL (Calibrator & Control sold separately)	200	USA: For Research Use Only*
VITAMIN MARKERS					
DZ888A-DZL	EZ Vitamin D Assay	(Dual Vial Liquid Stable) (Immunoturbidimetric)	R1: 2 x 21.0 mL R2: 2 x 6.2 mL Cal: 5 x 1 mL (Calibrator included & Control sold separately)	200	CE 510(k) Cleared

♦ Not CLIA Categorized

* USA: For Research Use Only. Not For Use In Diagnostic Procedures.

** SKU For Export Only. Not for Distribution in the USA.

DZ-LITE c270 CLIA ASSAY MENU

GENERAL CHEMISTRIES - REAGENTS				
Catalog No.	Assay	Format	Regulatory Status	CR #
BL224	ALB (Albumin)	3 x 160 tests	510(k) Cleared	CR200329
BL206	ALP (Alkaline Phosphate)	3 x 100 tests	510(k) Cleared	CR200338
BL240	ALT (Alanine Aminotransferase)	3 x 100 tests	510(k) Exempt	CR200334
BL227	AMY (Amylase)	3 x 170 tests	510(k) Cleared	CR200502
BL241	AST (Aspartate Aminotransferase)	3 x 100 tests	510(k) Exempt	CR200336
BL252	BUN (Blood Urea Nitrogen)	3 x 170 tests	510(k) Cleared	CR200335
BL251	CA (Calcium)	3 x 160 tests	510(k) Cleared	CR200339
IR050-R	Chloride (Photometric)	1 x 80 mL	510(k) Cleared	CR200483
BL211	CHOL (Cholesterol)	3 x 100 tests	510(k) Cleared	CR200495
BL207	CK (Creatine Kinase)	3 x 100 tests	510(k) Cleared	CR200337
BL228	TBIL (Total Bilirubin)	3 x 100 tests	510(k) Cleared	CR200513
BL229	DBIL (Direct Bilirubin)	3 x 100 tests	510(k) Cleared	CR200503
BL209	GGT (Gamma-Glutamyl Transferase)	3 x 100 tests	510(k) Exempt	CR200498
BL208	GLU (Glucose)	3 x 110 tests	510(k) Cleared	CR190001
DT618	IRON (Iron) w/cal	R1: 3 x 68 mL, R2: 3 x 12 mL Estimated 1000 tests/kit	510(k) Exempt	CR200514
BL205	LDH (Lactate Dehydrogenase)	3 x 100 tests	510(k) Exempt	CR200496
AU-621	LIP (Lipase) w/cal	R1: 3 x 17 mL, R2: 3 x 5 mL Estimated 250 tests/kit	510(k) Exempt	CR200510
BL218	PHOS (Phosphorus)	3 x 170 tests	510(k) Exempt	CR200509
BL217	TP (Total Protein)	3 x 160 tests	510(k) Exempt	CR200497
BL213	TRIG (Triglycerides)	3 x 100 tests	510(k) Cleared	CR210376
BL212	URIC (Uric Acid)	3 x 160 tests	510(k) Exempt	CR200331
GENERAL CHEMISTRIES - CALIBRATORS				
IR050-CAL-K	Chloride (Photometric) Calibrator	Low: 1 x 50 mL High: 1 x 50 mL	510(k) Cleared	
28200	Serum Calibrator	6 x 5 mL	510(k) Cleared	
IR050-CAL-K	Chloride Calibrator	1 x 50 mL of CL Low (80 mmol) 1 x 50 mL of CL High (120 mmol)	510(k) Cleared	
GENERAL CHEMISTRIES - SUPPLEMENTAL CALIBRATORS				
CC618-STD	IRON (Iron) Supplemental Calibrator Std	1 x 5 mL	510(k) Cleared	
27401S	LIP (Lipase) Supplemental Calibrator Std	1 x 1 mL	510(k) Exempt	
GENERAL CHEMISTRIES - CONTROLS				
CC23-640065	MAS™ chemTRAK® Lvl 1 Control (Gen Chem, Electrolytes, Enzymes, Lipids & T4)	6 x 5 mL	510(k) Cleared	
CC23-640066	MAS™ chemTRAK® Lvl 2 Control (Gen Chem, Electrolytes, Enzymes, Lipids & T4)	6 x 5 mL	510(k) Cleared	
CC23-640067	MAS™ chemTRAK® Lvl 3 Control (Gen Chem, Electrolytes, Enzymes, Lipids & T4)	6 x 5 mL	510(k) Cleared	

DZ-Lite c270 Third Party CLIA Assay Menu

DRUGS OF ABUSE - REAGENTS				
Catalog No.	Assay	Format	Regulatory Status	CR #
DZC347UR-0100	6-Acetylmorphine (6AM)	100 mL	510(k) Cleared	CR230369
DZC309UR-0100	Amphetamine (AMPH)	100 mL	510(k) Cleared	CR230369
DZC310UR-0100	Barbiturate (BARB)	100 mL	510(k) Cleared	CR230369
DZC313UR-0100	Benzodiazepines (BENZ)	100 mL	510(k) Cleared	CR230369
DZC336UR-0100	Buprenorphine (BUP)	100 mL	510(k) Cleared	CR230369
DZC305UR-0100	Cannabinoids (carboxy-THC)	100 mL	510(k) Cleared	CR230369
DZC306UR-0100	Cocaine/Benzoyllecgonine (COCM)	100 mL	510(k) Cleared	CR230369
DZC349UR-0100	Methadone Metabolite (EDDP)	100 mL	510(k) Cleared	CR230369
DZC311UR-0100	Methamphetamine (METH)	100 mL	510(k) Cleared	CR230369
DZC307UR-0100	Opiates	100 mL	510(k) Cleared	CR230369
DZC302UR-0100	Oxycodone (OXYC)	100 mL	510(k) Cleared	CR230369
DZC308UR-0100	Phencyclidine (PCP)	100 mL	510(k) Cleared	CR230369
DZC618UR-0100	Sefria Fentanyl (FENT)	100 mL	510(k) Cleared	CR230369
DZC304UR-0100	Tramadol (TRAM)	100 mL	510(k) Cleared	CR230369
DRUGS OF ABUSE - CALIBRATORS				
DZC10006	6AM, 10 ng/mL Calibrator	1 x 5 mL	510(k) Cleared	
DZCC309UR-5-1-500	Amphetamine (AMPH) Cal, 500 ng/mL	1 x 5 mL	510(k) Cleared	
DZCC309UR-5-1-1000	Amphetamine (AMPH) Cal, 1000 ng/mL	1 x 5 mL	510(k) Cleared	
DZCC314UR-5-1-200	Benzodiazepines Urine, 200 ng/mL	1 x 5 mL	510(k) Cleared	
DZCC336UR-10-1	Buprenorphine (BUP) Cal, 5 ng/mL	1 x 10 mL	510(k) Cleared	
DZC10012-5	Cannabinoids (carboxy-THC) Cal, 50 ng/mL	1 x 5 mL	510(k) Cleared	
DZC10019-5	Sefria FENT (Fentanyl) Calibrator 1.0 ng/mL	1 x 5 mL	510(k) Cleared	
DZCNEG-600-5	Sefria FENT (Fentanyl) Negative Standard	1 x 5 mL	510(k) Cleared	
DZC10016-5	Methadone Metabolite (EDDP) Cal, 300 ng/mL	1 x 5 mL	510(k) Cleared	
DZC10000-15	Multi-drug Calibrator Level 1	1 x 5 mL	510(k) Cleared	
DZC10001-15	Multi-drug Calibrator Level 2	1 x 5 mL	510(k) Cleared	
DZCNEG-10-1	Negative Urine Calibrator	1 x 10 mL	510(k) Cleared	
DZC10008-5	Opiates Urine, 2000 ng/mL	1 x 5 mL	510(k) Cleared	
DZCC302UR-10-1-100	Oxycodone (OXYC) Cal, 100 ng/mL	1 x 10 mL	510(k) Cleared	
DZCC302UR-10-1-300	Oxycodone, 300 ng/mL	1 x 10 mL	510(k) Cleared	
DZCC304UR-10-1	TRAM (Tramadol) 200 ng/mL Cutoff Calibrator	1 x 10 mL	510(k) Cleared	

Products not available for export

DZ-Lite c270 Third Party CLIA Assay Menu

DRUGS OF ABUSE - CONTROLS				
Catalog No.	Assay	Format	Regulatory Status	CR #
DZC3004-5	6AM 7.5 ng/mL & 12.5 ng/mL Control	2 x 5 mL	510(k) Cleared	
DZCC309UR-5-2-500	Amphetamine Control - 375 ng/mL & 625 ng/mL	2 x 5 mL	510(k) Cleared	
DZCC309UR-5-2-1000	Amphetamine Control - 750 ng/mL & 1250 ng/mL	2 x 5 mL	510(k) Cleared	
DZCC336UR-10-2	Buprenorphine (BUP) Control, 3.75 ng/mL & 6.25 ng/mL	2 x 10 mL	510(k) Cleared	
DZC3005-15	THC Control Set - 37.5 and 62.5 ng/mL	2 x 15 mL	510(k) Cleared	
DZC3009-5	Sefria FENT (Fentanyl) 0.5 and 1.5 ng/mL control set	2 x 5 mL	510(k) Cleared	
DZC3007-5	Methadone Metabolite (EDDP) Control Set, 225 and 375 ng/mL	2 x 5 mL	510(k) Cleared	
DZC3000-15	Multi Drug Control Set 1	2 x 15 mL	510(k) Cleared	
DZC3001-15	Multi Drug Control Set 2	2 x 15 mL	510(k) Cleared	
DZC3001-15	Opiates Control Set, 1500 and 2500 ng/mL	2 x 15 mL	510(k) Cleared	
DZCC302UR-10-2-100	Oxycodone (OXYC) Control, 75 ng/mL & 125 ng/mL	2 x 10 mL	510(k) Cleared	
DZCC302UR-10-2-300	Oxycodone, 225 and 375 ng/mL	2 x 10 mL	510(k) Cleared	
DZCC304UR-10-2	TRAM (Tramadol), 150 and 250 ng/mL control	2 x 10 mL (2 lev)	510(k) Cleared	

Products not available for export

ORDERING INFORMATION

Phone, Fax, or Email Orders

You can place an order with us by phone, fax, or e-mail.
To expedite your order, please provide the following information:

- 1) Customer name, phone, FAX and e-mail
- 2) Purchase order number or credit card information (Visa, Master Card, American Express, Discover, JCB and Diners Club accepted)
- 3) Diazyme product catalog number and product name
- 4) Quantity of the product to be purchased
- 5) Shipping and billing addresses

Our international customers can make purchases by wire transfer or by letter of credit. To send a wire transfer, please contact Diazyme's Customer Service Department for payment information.

When placing an order with a letter of credit (LC), please send the original LC by express mail to Diazyme Laboratories, Inc. at the address listed below.

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Bulk Orders/Special Orders

Diazyme Customer Service can generate customized quotations for bulk or special orders. Please send a quotation request including the following information to sales@diazyme.com:

- 1) Customer name, phone, FAX, e-mail and mailing address
- 2) Diazyme product catalog number and product name
- 3) Quantity and unit of the product to be purchased per order or per year

Shipping, Sales Terms and Prices

We strive to ship our products within 24 to 48 hours of receiving the order for retail kits with forecast. Product prices do not include shipping fees. Please contact Customer Service for detailed sales terms, current pricing, and shipping options. All prices are subject to change without notice.

Returns

Diazyme products are manufactured under stringent quality assurance guidelines. Due to the nature of our products, we are not able to routinely accept returns. Please contact Customer Service with questions.

Customer Service

Our web site (www.diazyme.com) contains up-to-date information on our products including technical information such as assay method, assay accuracy, linearity range and reagent stability. Material Safety Data Sheets (MSDS) are available upon request. If you have additional questions, please contact us at the numbers listed above.



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